



Hindley Electronics, Inc.  
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Bowling Green, Ohio 43402  
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## ***Product Warranty and Return Policy***

### **Product Warranty**

Hindley Electronics, Inc. warrants that hardware and electronic products we manufacture, and repairs that we perform, will be free from tangible defects in materials and workmanship for a period of one (1) years from the original date of receipt from our company to the product's original purchaser. This period may be extended if sufficient evidence is submitted that shows that the products initial in-service date varies from the original date of receipt. If a defect is discovered, Hindley Electronics, Inc. will repair, replace, or refund the purchase price of the product at our sole discretion.

The foregoing is in lieu of any other warranty or guarantee, expressed or implied, and Hindley Electronics, Inc. is not responsible for any expense (including shipping, installation, and removal), inconvenience or consequential damage caused by items of our manufacture or sale. Our company does not assume direct responsibility for items produced by other manufacturers.

### **Exclusions**

This Product Warranty will be null and void if the original purchaser fails to provide notice of the alleged defect during the Warranty Period and within thirty (30) days of the discovery of the defect. After receiving such notice, Hindley Electronics, Inc. will elect to either provide the original purchaser with a Return Material Authorization ("RMA") or will authorize the original purchaser to discard the item on-site. If an RMA is issued in accordance with our company's Product Return Policy, the allegedly defective product must be returned to us within ten (10) days of notice and in concurrence with our Product Return Policy.

Hindley Electronics, Inc. shall incur no liability under this warranty if (1) our examinations and/or tests disclose that the alleged defect is due to causes not within our reasonable control, including alteration, abuse of the goods, misuse of the product(s), or act of God; or (2) the product(s) is/are found to have been used other than for their intended purposes.

If the product is returned to Hindley Electronics, Inc. in accordance with this Product Warranty and Return Policy, but is determined not to be defective or to have a defect due to causes described in the preceding paragraph, Hindley Electronics' then current processing charges shall apply and shall be charged to the customer. As of 05/21/2010 a restocking fee of 15% of the original purchase price applies to such instances.

## **Product Return Policy**

If Hindley Electronics, Inc. elects to have the original purchaser return the product, the following policies and procedures shall apply:

- (1) RMA / Shipment to Hindley Electronics. Hindley Electronics, Inc. will provide a Return Material Authorization (the "RMA") number orally, in writing, by facsimile, by e-mail or by first-class mail after determining that the product must be examined, repaired, or replaced. The purchaser shall ship the product to the address that our company designates with all shipping costs prepaid. The product must be received at the designated address within ten (10) business days of issuance of the RMA number. Hindley Electronics, Inc. reserves the right to refuse to accept any returned product that does not bear an RMA number on the outside of the carton or that is not received within the ten (10) business day period.
- (2) Return and Repair by Hindley Electronics. As promptly as possible but no later than twenty (20) business days after receipt by Hindley Electronics of a properly returned and received product, Hindley Electronics shall, at its option, either repair or replace the product with an equivalent product and return such repaired or replaced product to the original purchaser. Cost of repair or replacement of the returned product shall be incurred by Hindley Electronics during the Warranty Period and by the original purchaser after the expiration of the Warranty Period.

Nothing in this Statement of Limited Warranty affects any statutory rights of consumers that cannot be waived or limited by contract. This warranty gives you specific legal rights, and you may also have other rights which vary from state to state and jurisdiction to jurisdiction.